

# **Lancashire County Council**

## **Cabinet Committee on Performance Improvement**

**Monday, 5th December, 2016 at 2.00 pm in Cabinet Room 'B' - The Diamond Jubilee Room, County Hall, Preston**

### **Agenda**

#### **Part I (Open to Press and Public)**

##### **No. Item**

##### **1. Apologies for Absence**

##### **2. Disclosure of Pecuniary and Non-Pecuniary Interests**

Members are asked to consider any Pecuniary and Non-Pecuniary Interests they may have to disclose to the meeting in relation to matters under consideration on the Agenda.

##### **3. Minutes of the Meeting held on 25 October 2016** (Pages 1 - 16)

##### **4. Annual Statutory Report for Social Care Complaints and Customer Feedback** (Pages 17 - 34)

##### **5. Child Road Safety in Lancashire** (Pages 35 - 48)

##### **6. Risk and Opportunity Register Quarter 3** (Pages 49 - 62)

##### **7. Quarterly Corporate Performance Monitoring Report - Quarter 2 2016/17** (Pages 63 - 74)

##### **8. Urgent Business**

An item of Urgent Business may only be considered under this heading where, by reason of special circumstances to be recorded in the minutes, the Chairman of the meeting is of the opinion that the item should be considered at the meeting as a matter of urgency. Wherever possible, the Chief Executive should be given advance warning of any Members' intention to raise a matter under this heading.

##### **9. Date of Next Meeting**

Tuesday 7 March 2017 at 9am, Cabinet Room B, County Hall, Preston

County Hall  
Preston

I Young  
Director of Governance,  
Finance and Public Services